

THE QUARTERLY MESSENGER



March 2012

Dear Citizens,

Previously this was the newsletter that referred to the bitter cold, snow and ice and all around middle of winter that we find ourselves in at this time of the year. This year, winter has been relatively mild. Snow plows and staff are keeping up easily with the snow we've had and salt reserves are adequate. Even though we have a couple of months left of potential snow, the feeling is that we are over the hump and heading to spring. Maybe it's because the Brewers are reporting to spring training.

In any case, interest in new business investment continues to be strong in the Village and in 2012, we should see accelerated growth in our local economy. New development continues on the Eastside with Gauthier Biomedical, Inc.'s new 77,100 square foot corporate headquarters scheduled for completion this year. Also on the Eastside, we anticipate the ground breaking of our newest financial institution - First Bank Financial Centre early in Spring. Moving Downtown, unique apartment style living will be available at the Hotel Grafton Apartments which are on schedule to be completed early this summer. Also in the Downtown, interest continues in the old lumberyard site on Wisconsin Avenue as a redevelopment project. The South Commercial District is also seeing interest as Goodwill Store and Donation Center will be renovating the previous Sears store. NAPA Auto Parts is expanding in the Twin City Plaza, One Hour Martinizing is locating in Highland Ridge, and O'Reilly Auto Parts is moving into the former Martin Liquor Store retail space.

In addition to new development, the Village Board and Staff have been focusing on redefining internal departments. This is in response to changes in public employee benefits driven at the State level. The shift towards more of a private sector business model has been a focus of the Village Board and Staff over the last several months. At this time, most of that work has been completed and the Village is well positioned for 2012 and beyond. The Village Board and Staff also continue to look at both cost saving and growth opportunities to manage the budget. Whereas in the past, the budget process was several months. It now has become almost part of the daily workings of the Board and Staff. A good example of cost savings is a recently implemented program where Grafton provides and charges for inspection services for the Village of Saukville. Saukville saves staff dollars and Grafton has a new revenue source using existing staff. This type of opportunity is something the Village will continue to seek out as services between communities continue to consolidate.

These activities and others the Village Board and Staff engage in are in direct response to feedback received from you, the residents of Grafton. Recently, an online community survey was completed.

In the [executive summary](#), you can find out how residents feel about different services provided and what type of developments are desired.

To conclude, your Village Board continues to aggressively seek out opportunities for both growth and savings that support our Brand and are consistent with community feedback.

Enjoy the upcoming spring and stay tuned for a wide variety of community events this year in Grafton.

Thank you



Jim Brunnquell
Village President

ELECTION NEWS

The ward boundaries, for voting purposes, within the Village of Grafton have changed as a result of the 2010 census. The new ward boundaries will remain in place until the 2020 census. A copy of the ward map is shown below and is also located under the Clerk's Department tab on the Village of Grafton website: www.QualityLifeGrafton.com.



A Spring Election / Presidential Preference Vote will be held on **Tuesday, April 3, 2012**, at **John Long Middle School – 700 Hickory Street**.

Voters will have the opportunity to elect the following Village of Grafton Officials:

VILLAGE TRUSTEE – 2 Year Term

Vote for Three (3):

Scott A. Volkert
Lisa Uribe Harbeck*
Susan Meinecke*
David A. Liss*

*Incumbent

In addition to the local office listed above, residents will have the opportunity to vote for the following offices: Ozaukee County Supervisors, School Board representatives, Court of Appeals Judge, Circuit Court Judge, and Presidential Preference.

The polls open at 7:00 a.m. and close at 8:00 p.m. for all elections.

**MAKE A DIFFERENCE.
VOTE ON APRIL 3.**

2012 VOTING AND REGISTRATION CHANGES

PHOTO ID REQUIRED

Starting in 2012, voters will be required to show a photo ID such as a driver license or state-issued ID in order to receive a ballot and vote.

SIGNING THE POLL BOOK

Voters must sign the poll book to obtain a ballot. The poll book now contains a signature block for each voter. Only one poll book needs to be signed.

Voters unable to sign the poll book because of a physical disability are exempt from this requirement. If this applies to you, tell the election officials that you are unable to sign because of a disability. Election officials will write "exempt" in your signature block

VOTER REGISTRATION CHANGES

You can register to vote up until the Friday before the election or on Election Day. You must reside at your address for 28 consecutive days to be eligible to vote, and you may no longer use a corroborating witness as proof of residence. Proof of residence is required when registering less than 20 days before an election, on Election Day, and for first time Wisconsin voters registering by mail. For more information on acceptable proof of residence documents contact your local municipal clerk

ABSENTEE IN THE CLERK'S OFFICE

Absentee voting in the clerk's office is now restricted to the two weeks before an election. Absentee voting now ends at the close of business the Friday before the election.

The new law prohibits absentee voting and voter registration the Saturday, Sunday or Monday before an election.

Beginning in 2012, absentee voters in the clerk's office must present the same type of photo ID required at the polls.

ABSENTEE REQUESTS BY MAIL

Beginning in 2012, absentee requests for ballots sent by mail must be accompanied by a photocopy of an acceptable form of voter ID.

Once you have sent the Clerk's Office a photocopy of your ID, you will not need to send photocopies with future absentee ballot requests by mail, fax or email unless you change your name or address.

ABSENTEE REQUESTS BY EMAIL / FAX

If submitting an absentee request via fax, or e-mail, you must either include a photocopy of acceptable ID with your request or in your absentee ballot envelope.

PROVISIONAL BALLOTS: VOTERS WHO DO NOT PROVIDE PHOTO ID

Voters, including absentees, who are required but unable to provide photo ID may vote by provisional ballot.

Provisional ballots are not counted unless the voter provides an acceptable photo ID to the municipal clerk by 4 p.m. the Friday after the election.

Beginning in 2012, you cannot receive a ballot until you have met ID requirements. Wisconsin does not issue a separate "Voter ID" card. Instead you must use one of the photo IDs listed below.

Your photo ID does not need to show a current address.

Acceptable forms of Identification:

- Wisconsin driver license*
- Wisconsin DOT-issued photo ID card*
- U.S. passport*
- Military ID card*

*The above documents may not have expired earlier than the date of the last November election.

- Certificate of naturalization issued within last two years
- Unexpired Wisconsin driver license or state ID receipt
- ID card issued by a federally recognized Indian tribe in Wisconsin.
- Unexpired ID issued by a Wisconsin accredited university or college that contains an issuance date, student signature, and expiration date within two years of issuance, along with a separate document showing proof of current enrollment.

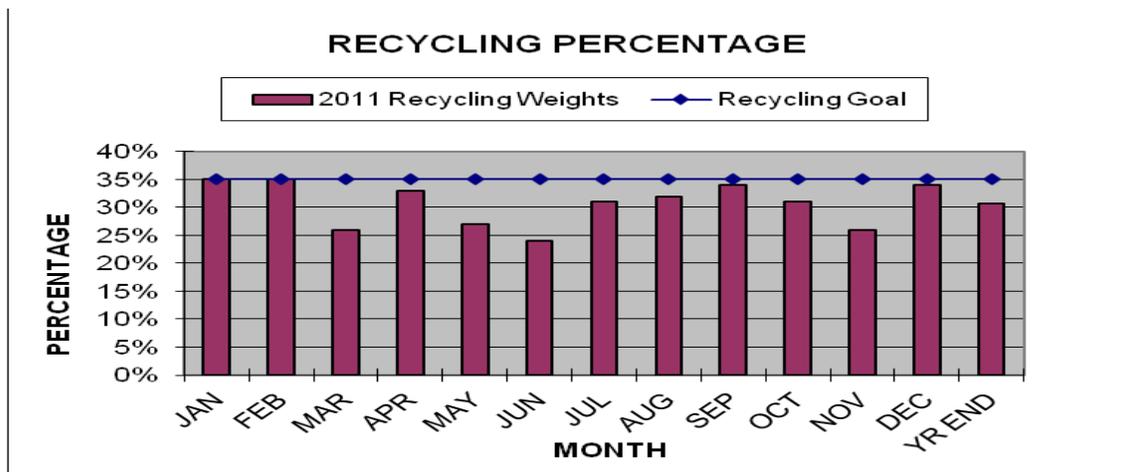
If you are eligible to vote but do not have an acceptable ID, you may obtain a **free** ID for purposes of voting. Please visit <http://gab.wi.gov> and click "Voter Photo ID" for more information.

GRAFTON RECYCLES!

The Village contracts with Veolia Solid Waste Services for curbside collection of garbage and recycling. In 2011 the Village paid \$6.82 per stop per month for the collection of garbage plus a \$42.95 tipping (or dumping) fee for every ton of garbage disposed of. The fee for curbside recycling was \$2.66 per stop per month. 2012 rates will be based on the cost of inflation and have not yet been determined.

What this means is for every ton of waste that is recycled rather than put in a landfill, the Village saves \$42.95.

The following chart shows the tons recycled by Village residents per month in 2011.



For the past 3 years, the Village has consistently been at 31 percent for tons recycled versus refuse landfilled. In 2011, 2,678 tons of refuse was landfilled and 1,191 tons of material was recycled.

Our goal is to reach at least 35 percent for tons recycled in 2012. In 2011, we reached that goal in January and February only. We need to keep recycling all through the year, at our homes, schools, and special events.

Not only is recycling the law but it saves you TAX DOLLARS!

RECYCLING - the DO'S, the DON'TS



GLASS

DO RECYCLE unbroken glass containers such as applesauce jars, ketchup bottles, perfume bottles, wine and beer bottles. Clear, Green & Brown.

DON'T RECYCLE windows, mirrors, light bulbs and tubes, pyrex and dishes, drinking glasses, chemical bottles, medical container, or laboratory glass.

YOUR GLASS becomes food containers, tiles, landscaping pebbles and road surfacing.



PAPER

DO RECYCLE newspapers, magazines, cardboard and mixed papers such as corrugated boxes, cereal boxes, egg cartons, junk mail, envelopes, catalogs, telephone books, plain gift-wrap, books and stapled paper. Go to Direct Marketing Assoc. www.dmchoice.org/consumerassistance.php to get yourself off mailing lists to reduce your mail.

DON'T RECYCLE bathroom waste paper (towels, toilet paper), food-stained papers, foil or glitter gift wrap, carbon paper, cellophane, cloth, cork, foil, polystyrene Styrofoam, stickers, wet paper products, and those containing plastic, wax or metal foil coatings. Remove hot melt glue used to attach ads to the front of phone books and magazines.

YOUR PAPER becomes newsprint, boxes, insulation and animal bedding. One Sunday paper recycled each month saves a tree a year.



METAL

DO RECYCLE aluminum and steel (which includes tin) in the form of beverage and food cans.

DON'T RECYCLE contaminated foil wrap, pop tops and other metals curbside. Instead, donate to charity usable items such as flatware, can openers and tools. Call a scrap metal company for heavy loads such as house siding, and gutters.

YOUR ALUMINUM becomes beverage cans, cookware, bike parts, and tennis rackets; old steel becomes new steel and may wind up as filing cabinets, auto parts, or appliances.



PLASTICS (1 thru 7)

DO RECYCLE all bottles and rigid containers, for example: beverage bottles, milk jugs, dish and laundry detergent bottles, and peanut butter jars, grocery bags (if not returned to store), shrink wrap, caps. (If there is not a recycling market for any type of plastic – it still will not go to our landfill)

DON'T RECYCLE spray nozzles and pumps, foam packaging (note: some packing peanuts are cornstarch base and dissolve in water). Donate usable items such as toys.

YOUR PLASTIC turns into beverage and shampoo bottles, fleece, pipes, fencing, deck planks and gutters, refuse and recycling carts. Recycling five soda bottles yields enough material for one square foot of carpet or fiberfill for a ski jacket.



COMPUTERS and Electronics Recycling: Computers and any other electronics in plastic housings can be dropped off at the Municipal Services Facility, 675 North Green Bay Road, Monday through Friday 7:00 a.m. to 3:30 p.m. Televisions can be taken to Best Buy for recycling or will require a special pick-up and disposal, contact Veolia – 1-800-387-0949.

YOUR ELECTRONICS are processed for plastics and metals. Many electronics have hazardous metals that are banned from landfills.

All recyclables shall be mixed together in one Village-provided 96 gallon wheeled cart.

ADOPT AN ASH TREE

As the Emerald Ash Borer spreads through Wisconsin, the Village needs to treat the Ash Trees against the insect, unfortunately the Village does not have funds to do so, therefore the Village has developed an “Adopt-an-Ash Tree” program.

The cost for a resident to adopt an Ash Tree is \$1.00 per circumference inch with a \$20 minimum. For example if the tree is 30 inches around the residents cost would be \$30, if the tree is 15 inches around the cost would be \$20. Residents can either make a contribution toward the program or can identify a specific Ash tree to adopt. Once a tree has been “adopted” the tree will be treated and tagged. Trees will need to be treated bi-annually to effectively fight off the insect.

If you are interested in adopting an Ash tree, please contact the Department of Public Works – 375-5325.

GRAFTON FIRE DEPARTMENT VOLUNTEER OPPORTUNITES

Are you looking for a way to contribute to our community? The **Grafton Fire Department** is accepting applications for volunteer positions for EMT and/or Firefighter. All training and equipment is provided. If you are interested in these opportunities, call (262)364-8210 or visit our website at graftonfiredept.com for more information or to complete an application

REPORTING A DEFECTIVE STREET LIGHT

Streetlights in the Village are owned and maintained by We Energies. If you notice a street light that is burned-out, cycling on and off, or otherwise not working properly, please call the Department of Public Works: 375-5325 or e-mail mdepies@village.grafton.wi.us or you can report the information directly to We Energies at www.weenergies.com/night_aura.

When reporting defective street lights it is important that you provide the following information:

- Pole number
- Property address
- Pole location

DUMPSTER DAY

Dumpster day is for Village residents to bring items that are too large to dispose of in the garbage carts and are legal to be landfilled, such as furniture, carpet, etc.

Dumpster day has been scheduled for:

May 19 at 9:00 a.m. to 1:00 p.m.

Municipal Services Facility
675 North Green Bay Road
(enter through the gate on Hickory Street)

To utilize the dumpster you will need to bring a valid driver’s license showing that you are a VILLAGE resident. Your active yard access card will allow you to use the dumpster at no cost, however if you do not have an active yard access card you may pay a \$15 fee to use the dumpster. We ask that this fee is paid by check only.

RESIDENTIAL YARD WASTE SITE

Access to the site is provided by an automated key card that is programmed to allow entrance to the site 7 days per week from sun up to sun down. (Access times are adjusted monthly with the longer/shorter days.)

YARD WASTE

Yard waste that is accepted includes: brush, grass, leaves, and small amounts of rubble.

MULCH/TOP SOIL

Mulch (wood chips) and/or top soil is available at the residential drop site.

COSTS

The initial card purchase cost is \$25.

The card must be renewed each year. The renewal fee is \$20.

If you lose your card and need to replace it the initial card purchase fee will apply.

The card can be obtained from the Department of Public Works, 675 North Green Bay Road.

If you already have an access card, you may mail in the \$20 fee, or put it in the drop box, after residency is verified the card will be re-programmed for the year.

RAIN BARRELS FOR SALE

In 2009 the Village began to offer rain barrels for sale. The use of rain barrels on residential property is a "green" initiative with numerous merits that include reuse of water for watering of gardens, shrubs and flowers, a reduction of water entering the storm sewer system and, a likely reduction in water use and water demand caused by sprinkling. Rain barrels are again being sold at the Utility Office, 1900 Ninth Avenue and are available in either white or terra cotta color. They can normally be purchased from the Utility for \$40 each (pickup by the homeowner) or \$45 including delivery. In order to promote the early sale and use of rain barrels this year, the Village is offering free delivery. All rain barrels will be priced at \$40 including delivery if purchased prior to June 15. You can call the Utility Office, 375-5330 if you have any questions or would like to place an order.

MULCHING AROUND TREES AND SHRUBS

Woodchips make good mulch for trees and shrubs. A 3" layer of woodchips will help block sunlight from the soil, reducing weed problems. Mulching conserves moisture, prevents erosion, moderates soil temperatures, and adds organic matter and nutrients to the soil.

Mulch around a tree or shrub reduces the need to mow close to the tree or shrub, preventing lawnmower or weed whip damage. Lawnmowers and weed whips hitting the base of trees and shrubs will injure the trunk creating a perfect entrance for disease and insects. When injury occurs around the base of the tree, it dies.

Mulching around trees or shrubs can save you time and work. You can cut around a large mulch bed faster than several individual trees and shrubs and you will no longer need to hand trim around the base of the trees and shrubs.

Mulch is available and can be picked up at the Residential Yard Waste Site on River Bend Road. (Access card is needed.)

CONSTRUCTION SEASON IS HERE - UPDATE ON 2012 CONSTRUCTION PROJECTS

Two public works projects are underway:

- **2012 STREET RECONSTRUCTION –
11th Avenue / 13th Avenue / Broad Street /
Cedar Street**

Mill and pulverize existing pavement and base, place binder and surface course, relaying of water main, sanitary sewer lines, and laterals. Removing and replacing storm sewer structures, and spot curb and gutter replacement.

- **SIDEWALK REPLACEMENT PROGRAM**

Replace defective sidewalk in areas bounded by Elm Street to the North / Fourth Avenue to the West / Washington Street to the South / Seventh Avenue to the East.

RECYCLING OIL FILTERS BECOMES MANDATED!

As of January 1, 2011, the Department of Natural Resources has mandated recycling of oil filters and oil absorbents.

The ban prohibits the landfilling of all used automotive engine oil filters and all oil absorbent materials containing oil, except absorbent materials of less than one gallon resulting from a non-routine spill.

Examples of non-routine spills may include:

- Oil discharged when a seal in manually broken;
- Oil spilled when an accident occurs at a particular machine;
- Oil spilled when a do-it-yourselfer changes the oil in home equipment such as lawnmowers, snow blowers or rototillers;
- Oil spilled when a do-it-yourselfer changes the oil from their own vehicle; and
- Oil released during a vehicle accident.

Rags or wipes for personal cleanup after machine maintenance would be included in determining the less than one gallon exemption.

A gallon of oil absorbent material is the amount that would fit inside a dry-gallon container. For example, an absorbent pillow may only have a pint of oil from a non-routine spill, but if the pillow with oil does not fit in a gallon bucket, it is not exempt.

The Department of Public Works has placed a 55 gallon drum next to the waste oil tank for collection of oil filters from **Village of Grafton residents only**. You may place your filter in the drum when you drop off the used motor oil.

The following links have been provided by the DNR:

<http://www.dnr.state.wi.us/org/aw/wm/recycle/newpages/oilabsorb.htm>

http://dnr.wi.gov/news/mediakits/mk_oil_filters_absorbents.asp

WINTER PARKING

Winter parking is in effect until April 1. If it is necessary to park your car on the street, and there is no threat of snowstorm, please call the Police Department at 375-5320. Permission may be granted on a day to day basis.

BLOCK PARTY INFORMATION

Want to have a block party? Start with a note to the Police Department with your request, including the area to be blocked off, the date and the time. Your request will be reviewed, and you will be notified with an approval, or if are any concerns. If approved, the Police Department will coordinate barricades to be dropped off on the Friday prior to your party. There is no fee involved for this service.

DOG AND CAT LICENSE REQUIREMENTS

The Village of Grafton requires that all dogs and cats be annually licensed. Licenses must be obtained on or before March 31 of each year.



Required Information:

Name of Owner
Address
Name of Pet
Breed, Color, Sex
Certificate of Current Rabies Vaccination from your veterinarian



2012 Fees for Dog Licenses:

\$ 8.00 Neutered / Spayed Dogs
\$13.00 Unneutered / Unspayed Dogs

2012 Fees for Cat Licenses:

\$4.00 Neutered / Spayed Cats
\$6.00 Unneutered / Unspayed Cats

A \$5.00 late fee will be charged for all dog license RENEWALS obtained after the March 31 deadline. (The late charge does not apply to first time licenses or cat licenses.)

WHAT IS STORMWATER RUNOFF?

It is the rain and melting snow that flows off streets, rooftops, lawns, and farmland. The flowing water carries salt, sand, soil, pesticides, fertilizers, leaves and grass clippings, oil, litter, and many other pollutants into nearby waterways. Since these pollutants are washed off a wide area and cannot be traced to a single source, they are called nonpoint source or runoff pollutants.

In developed areas, much of the land surface is covered by buildings and pavement which do not allow water to soak into the ground. Instead, storm sewers are used to carry the large amounts of runoff from these roofs and paved areas to nearby waterways.

Storm sewers are simply pipes laid underground, often below streets. Inlets or drains located along curbs and in parking area collect the runoff, which then flows to nearby streams or lakes. A common misconception is that water running off streets goes into a sewage treatment plant. It does not. In fact, stormwater usually receives no treatment. Water that runs off lawns, streets, and parking lots flows directly into lakes and streams.

Stormwater runoff carries pollutants that seriously harm our waters:

Sediment. Soil particles washed off construction sites or farm fields into a lake or stream make the water cloudy or turbid. When sediment settles out of the water, it gradually fills in the stream or lake bed.

Phosphorus. This nutrient, often attached to soil particles, fuels the growth of algae and aquatic weeds. These plants are important in providing habitat for fish and wildlife. However, rapid and excessive growth of algae and aquatic plants can degrade water quality and interfere with swimming, boating and fishing.

Micro-organisms. Bacteria, viruses and other disease causing organisms make waterways unsafe for swimming, wading and other types of recreation. Some of these organisms, notably Cryptosporidium, are difficult to remove through water treatment and may endanger people who depend on drinking water supplies drawn from lakes or streams.

Toxic chemicals. Motor oil, lead from gas and auto exhaust, zinc from roof drains and tires, and pesticides in stormwater runoff may kill aquatic organisms or impair their health, growth or ability to reproduce.

WE CAN ALL HELP!

Each of us contributes to stormwater pollution and each of us can help stop it. Here are some ways you can help:

- Keep pesticides, oil, leaves and other pollutants off streets and out of storm drains.
- Divert roof water to lawns or gardens where it can safely soak in.
- Clean up pet waste – bury it or flush it down the toilet.
- Keep cars tuned up and repair leaks – or better yet, walk, bike or take the bus.

The amount of pollution that you stop may seem small, but together it all adds up to cleaner water for everyone to enjoy.

STORMWATER MANAGEMENT

The Village has many informational flyers regarding storm water and how to prevent additional pollution to our lakes, rivers and streams. You can pick up a copy at the Public Works Department.

Titles of information available include:

- Storm Sewer – The Rivers Beneath Our Feet
- Car Care for Cleaner Water
- Cleaning Up Stormwater Runoff
- Storm Drain Stenciling – How You Can Prevent Water Pollution
- Pet Waste and Water Quality

DO YOU HAVE A PERMIT?

Residents are reminded that a permit is required before any work can be performed within the public right-of-way of the Village. This includes driveway approaches, curb cuts, and sidewalk construction. Permits should be applied for at the Department of Public Works at least 7 days prior to construction. A copy of specifications will be provided at time of issuance.

BRUSH, YARD, & GARDEN WASTE AND WASTE OIL

Brush:

- Curb-side collection of brush and branches is provided on a weekly basis (April – October). Collection begins on Tuesdays and is generally complete the same day. **Only those properties that have scheduled a collection prior to MONDAY at 2:30 PM will be collected.**
- To schedule your collection, please contact the DPW at 375-5325. If there is no answer, leave your name and address on voice mail (**extension 150**) to be placed on the schedule.
- Brush must be at the curb by 7:00 a.m. on Tuesday of the scheduled week. (Brush must be on the grass between the sidewalk and curb not in the street or gutter.) All butt ends must be facing the flow of traffic. (If your brush was a car, the cut ends would be at the front of the car and the branches would be at the trunk). Brush cannot be bundled with any type of string or twine.
- Nothing larger than 6" in diameter will be accepted. Trimmings or brush less than 18" must be taken to the yard. **LONGER BRANCHES** are encouraged. Stumps must be removed. Stumps will be collected when brush collection is completed.
- Disposal of brush is the responsibility of the contractor for all contracted tree trimming.

Leaves and other yard waste:

- Leaves will be collected from the gutters only in the fall.
- Grass clippings, leaves, and other yard waste can be taken to the Residential Yard Waste Site, 2266 Lakefield Road. Yard access card is required.

The Village recommends that grass be mulched or composted on your lawn as an alternative to disposal at this site.

WASTE OIL can be brought to the Municipal Services Facility, 675 North Green Bay Road, North side of the building.

Please note that the Department of Public Works does not collect leaves and grass in the curb during the spring and summer months.

Do not rake yard waste into the curb – it must be bagged and brought to the Residential Yard Waste Site for disposal.

PARAMOUNT PLAZA BUY-A-BRICK!

Now is the time to place your order for the purchase of a personalized Paramount Plaza Brick. This is a great way to remember those you love. You can also give them as gifts, memorials, or to commemorate other special occasions. There are two sizes to choose from: 4" x 8" (\$50) or 8" x 8" (\$100).



For bricks to be installed by spring, the Village will be accepting orders until March 31, 2012, but with a limited supply of bricks left, orders will be taken on a first come, first served basis. You can order through the [Village website](#), or you can pick up an application at Village Hall, 860 Badger Circle. Sponsorships of other Paramount Plaza streetscape amenities are also available.

GRAFTON LIONS PARK PAVILION UPDATE

The pavilion in Grafton Lions Park is anticipated to be completed by spring 2012. This open-air pavilion with attached restrooms will be available to rent. Rental fees will be available on the Village's website after March 5.

ONLINE REGISTRATION

Online Registration is now available through the Parks and Recreation Department. Online registration allows immediate registration and payment for programs and classes. This process is handled through a secured website to protect your confidential information.

Those who are already in the system will receive an email prior to April 2 with a user name and password. Those who are new to Grafton or have not conducted business with us in the past year will need to set up an account.

You can set up an account one of two ways:

1. Email the Parks and Recreation Department office at parks@village.grafton.wi.us with the following information:

- a. Name of primary parent or guardian
- b. Home street address
- c. City, State, Zip
- d. Home telephone number
- e. Email address

2. Call the Parks and Recreation Department office at 375-5310 with the above information.

We will then provide you with a temporary password and user name to get you started. Questions? Call 375-5310. Our office hours are Monday – Friday, 7:00 a.m. to 3:30 p.m.

Reminder: The Parks and Recreation Department is located inside the Municipal Services Facility.

The Municipal Services Facility, 675 N. Green Bay Road, is open 7:00 a.m. to 3:30 p.m. Monday through Friday. The earlier service time of 7:00 a.m. is to assist those residents that wish to conduct business prior to the start of their work day.

SUMMER RECREATION BOOKLET MAILING INFORMATION

Again this year, the Parks and Recreation Department's Summer Recreation Booklet will not be mailed but will be available on the Village's website at www.QualityLifeGrafton.com beginning April 2. You will be able to view program dates and times, pool pass sales information, discounted ticket information, and also download and print out a registration form.

FAMILY AQUATIC CENTER SEASON PASSES DISCOUNTED APRIL 2 – APRIL 30

A 15 percent discount will be offered to all Village of Grafton residents Monday through Friday, beginning April 2 through April 30, 7:00 a.m. – 3:30 p.m., and also on Saturday, April 14 and April 28, from 9:00 a.m. – 11:00 a.m. Passes will be sold at the Parks and Recreation Department. Proof of residency (two forms of I.D. will be required) and proof of the number of immediate family members (i.e. tax return or insurance card) is required for all new Family Season Pass purchases. Patrons that purchased passes in 2011 with our new key tag system can renew their season pass by telephone with a Visa, MasterCard or Discover credit card. After April 30, regular season fees will apply.

All Village resident season pass holders will have their pass honored at the Pirates Hollow Community Water Park in the City of Port Washington. This is a great way to ensure you get your money's worth from your season pass. Two pools for the price of one!

Season Pass Fees

	<u>YOUTH</u>	<u>ADULT</u>	<u>SENIOR</u>	<u>FAMILY</u>
Discount Period:	\$38.25	\$38.25	\$21.25	\$80.75
Savings:	\$6.75	\$6.75	\$3.75	\$14.25
After April 30:	\$45.00	\$45.00	\$25.00	\$95.00

2012 GIRO D'GRAFTON

Mark your calendar for Saturday, June 23, 2012 to experience a unique world-class bicycle racing event through the streets of downtown Grafton! Ice Cream Social, Big Wheels race for kids, "Tapping of the Beer Keg" ceremony, free live music, food vendors, beer tents and more. Watch for additional information on the [Village's website](#) as the date draws nearer.

BOYS AND GIRLS AMERICAN RED CROSS BABYSITTER TRAINING

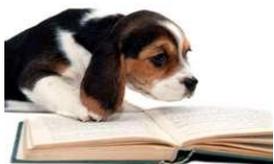
This course will provide the information and skills necessary to provide safe and responsible care for children in the absence of parents or adult guardians. Openings are still available for boys and girls ages 11 and older on the following date:

Session I: Saturday, March 17
8:00 a.m. – 3:30 p.m.

Fee: \$85 Resident / Non-resident

Classes are held at the Multipurpose Senior Center, 1665 Seventh Avenue. You may register online at www.QualityLifeGrafton.com. Registration forms are also available at the Parks and Recreation Department.

READ TO ROVER



Students in grades 1 – 5 can sign-up on a first come / first serve basis for a 25 minute time slot to read to a therapy dog.

Forms will be available in the library starting March 1. All registration forms must be returned to the library by April 2.

Spring 2012 Session Dates:

Mondays: 4:00 p.m. to 6:00 pm.

April 16, 23, 30
May 7

**COMING THIS SUMMER
2012 SUMMER READING PROGRAM
JUNE 11 — AUGUST 4**

Dream Big
★ READ! ★

THE TITANIC – 100 YEARS LATER!

April 11 at 2:00 p.m.

A program for school age children that explores the amazing ship and what made her sink. Enjoy books, games, and refreshments. Also, have a chance to experiment with Morse code, get the amazing answers to your questions about the Titanic, sample a "Titanic Snack", and see an actual model of the Titanic. Registration required for this program. Please call or stop by the Children's Library to sign up.

SPRING STORY TIMES

Family Story Times

Mondays: 11:00 a.m. & 6:00 p.m.

Session I: March 5 – April 2

Session II: April 23 – May 21

Family story times include stories, finger plays, songs and a craft with an emphasis on early literacy.

Toddler / Preschool Story Times

Wednesdays: 10:30 a.m. & 6:00 p.m.

Session I: March 7 – April 4

Session II: April 25 – May 23

Story times are specifically geared for children 2 – 5 years old. They will include stories, finger plays, songs, a coloring sheet and / or an easy paper craft.

Sing and Play

Thursdays: 10:30 a.m. – 11:00 a.m.

Session I: March 8 – April 5

Session II: April 26 – May 24

Join us for this exciting new program. The baby / preschool Sing and Play program will include songs and finger plays followed by parent / guardian supervised open play. Geared for babies, toddlers and preschoolers with adult participation.

No registration is required for any of the programs. A responsible adult must accompany children.

SUPER SATURDAY MOVIES
At the Library

March 24 at 11:00 a.m.

Dolphin Tale

Rated PG, Runtime 113 Minutes

April 28 at 11:00 a.m.

Alvin and the Chipmunks: Chipwrecked

Rated G, Runtime 87 minutes

NO SCHOOL MOVIE

April 6 at 11:00 a.m.

The Muppets

Rated PG, Runtime 103 Minutes

BOOK TO MOVIE DINNER CLUB

All children in 2 – 5 grade are invited to participate in this program. Each month the library selects a book to read and compare with the film version, which is shown at the time of the program. Pizza and beverages are served. Registration is required. Please sign up at the children's checkout desk.

April's Book / Movie

The Cat in the Hat by Dr. Seuss

Wednesday, April 4 at 3:30 p.m.

May Book / Movie

Mr. Popper's Penguins by Richard &

Florence Atwater

Wednesday, May 2 at 3:30 p.m.

SERVICE ANNIVERSARY

From January 2012 through March 2012, the following employees observed a significant service anniversary:

Pat Hofstad

Administrative Assistant - Police Department
30 years

John Safstrom

Parks and Recreation Director
20 years

Barbara Behm

Library Assistant
10 years

Mary Jo Hansen

Reference Librarian
10 years

**WATER & SEWER RATES AND
PAYMENT INFORMATION**

The Public Service Commission requires that the Utility periodically notify its customers concerning the actual rates being charged. Current water and sewer rates applicable for 2012 are provided below:

WATER – QUARTERLY SERVICE CHARGE:

5/8" Meter - \$18.00	2" Meter - \$ 69.00
3/4" Meter - \$18.00	3" Meter - \$114.00
1" Meter - \$27.00	4" Meter - \$174.00
1 1/4" Meter - \$39.00	6" Meter - \$309.00
1 1/2" Meter - \$48.00	8" Meter - \$471.00

PLUS VOLUME CHARGES,

Residential:

All water used - \$2.41 per 1,000 gallons

Nonresidential:

First 30,000 gallons used each quarter –
\$ 2.41 per 1,000 gallons

Next 470,000 gallons used each quarter –
\$ 2.29 per 1,000 gallons

Over 500,000 gallons used each quarter –
\$ 1.93 per 1,000 gallons

**PUBLIC FIRE PROTECTION –
QUARTERLY SERVICE CHARGE:**

5/8" Meter - \$ 5.10	2" Meter - \$ 39.00
3/4" Meter - \$ 5.10	3" Meter - \$ 75.00
1" Meter - \$12.60	4" Meter - \$126.00
1 1/4" Meter - \$18.60	6" Meter - \$249.00
1 1/2" Meter - \$24.00	8" Meter - \$402.00

SEWER – QUARTERLY SERVICE CHARGE:

5/8" Meter - \$18.75	2" Meter - \$ 74.00
3/4" Meter - \$18.75	3" Meter - \$130.00
1" Meter - \$31.00	4" Meter - \$209.00
1 1/4" Meter - \$40.00	6" Meter - \$407.00
1 1/2" Meter - \$50.00	8" Meter - \$646.00

VOLUME CHARGE:

For each 1,000 gallons of domestic strength discharge to the sanitary sewer system - \$4.93 / 1,000 gallons

WHEN DRINKING WATER BECOMES DISCOLORED

The Water Utility addresses iron scale build-up and potential "red water" by routinely flushing the water system. This is done twice per year - "flowing" all the hydrants in the Spring (May) and again in the Fall (October). "Dead End" or cul-du-sac hydrants are flushed an additional two to three times each year. Residents are advised of the regularly scheduled hydrant flushings via the local paper, cable TV and the Village website.

If you experience "rusty water" at a time other than when the Water Utility is doing routine hydrant flushing, you should run your tap water for a period of about five minutes. If water is still discolored, wait about 15 to 20 minutes and again run your faucet for another 5 minutes.

WATER METER ACCESS

Generally, every utility customer in the Village has a water meter located in the basement. The meter is used to measure water consumption for billing purposes. For customer and Utility convenience, most residential homes have an outside register which is wired to the inside meter which allows the Utility to read the meter. At times, it is necessary for the Utility to gain access to the inside meter for either maintenance purposes or to verify accuracy of readings. In addition, the Utility is entering the 5th year of its automated meter read (AMR) conversion program that also requires access to the basement meter for exchange of the meter head. When access is required, the Utility will contact the homeowner by phone to set up an appointment. Normal working hours are Monday through Friday, 7:30 AM – 4:00 PM; however, Saturday morning appointments can be arranged. Utility staff will make every effort to schedule meter access appointments at the convenience of the customer.

HOLIDAY HOURS

In observation of Memorial Day, the Municipal Offices will be closed on Monday, May 28, 2012.

PAYMENT INFORMATION

Utility bills for water and sewer service are sent out quarterly. Residential customers are billed the last day of March, June, September and December. Utility bills become due on the 20th of the month following the date of billing. A late payment charge of 3 percent but not less than \$0.50 is added to bills not paid by the due date. This onetime charge is applicable to all customers.

In addition to mailing your payment, bills can also be paid at the following pay stations:

Grafton Village Hall – 860 Badger Circle

BMO Harris Bank – Washington Street and Falls Road locations

Port Washington State Bank – Washington Street /Grafton location

Tri City National Bank – Inside Grafton Pick 'n Save

Pay stations will not accept payment after the due date. Past due payments can be mailed in or made directly at the Village of Grafton Village Hall – 860 Badger Circle. For after hours' convenience, a drive through night depository is also available and located in the east parking lot at the Village Hall.

The Utility also offers an automated payment option that allows the customer to authorize payments from a checking or savings account directly to the Utility on the specified date. As part of this plan, you would continue to receive a statement of utility billing and amount due as a reference. Please contact the Village Hall, 375-5330 if you would like more information or if you wish to sign up for the automated payment plan. To those residents already enrolled as automated payment customers please be advised that if you move from your current service address you will need to contact your bank directly and discontinue the automated bank payment plan for the address in question. In addition, if you switch banks but wish to continue as an automated payment customer you need to contact the Village Hall concerning this change

WATER SERVICE CROSS CONNECTION INSPECTIONS REQUIRED

In accordance with the Village's "cross connection control program" as mandated by the Wisconsin Department of Natural Resources (DNR), the Utility is required to conduct periodic inspections for 'cross connections' of the water supply. Inspections of residential properties are scheduled to occur in conjunction with any water meter maintenance or replacement appointments and also at 'time of home sale'. The inspection is performed by Water Utility personnel and usually takes only 5 to 10 minutes of time. Any request for a time of sale inspection should be scheduled at least two weeks in advance of closing on the sale of a property.

The purpose of the inspection is to identify any connections or potential connections of contaminant sources with the public water supply system. The most typical example of a potential 'cross connection' is the outside hose spigot that does not contain a backflow prevention device on it.

Cross connection control inspections are also a DNR requirement for commercial and industrial properties in the Village. The Utility is working with a contractor – Hydro Designs, Inc. to perform these more complex inspections. These inspections cover commercial, industrial, institutional and governmental facilities within the Village and are scheduled to occur every two years.

DO YOU HAVE A LEAK?

The amount of water lost from leaks in U.S. homes each year exceeds 1 trillion gallons. That's equivalent to the annual water use of Los Angeles, Chicago, and Miami combined. On a smaller unit scale, the average American home can waste as much as 11,000 gallons of water each year due to running toilets, dripping faucets, and other household leaks. Whether the water leaks are visible, audible, hidden or silent they waste thousands of gallons and can cost you – the customer plenty on your quarterly water bill. To better ensure the future of our nation's water supply, **the U.S. EPA 'Water Sense' Program is promoting "Fix a Leak Week" this month from March 15 – 21, 2012.** Some things you can do to participate include:

- Walk through your house and listen for running toilets and look for drippy faucets
- To tell if your toilet has a leak, place a drop of food coloring in the tank. If the color shows in the toilet bowl without flushing, you have a leak.
- Check your winter water use. It's likely a family of four has a serious leak if winter water use exceeds 36,000 gallons per quarter.
- If you are unsure whether you have a leak, read your water meter before and after a two-hour period when no water is being used. If the water meter changes, you probably have a leak.

Fix a Leak Week is a good way to promote water conservation and possibly save some money at the same time with a reduced water bill.

VILLAGE BOARD

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